

# Enhance Efficiency and Eliminate Manual Procedures with a Web Site Solution

## ■ Client Overview

The client is an organization that wanted to implement a business website solution to increase their business process efficiency.

## ■ The Challenge

The client had manual procedures taking place in their business processes, which were taking too much time and taking away efficient resources that can be used for other strategic business planning. Hence, the client wanted to implement a website solution to enhance business process efficiency.

## ■ The Solution

Using the Agile development methodology, Smart IMS developed a website solution that allows end users to register and log in directly to the system to:

- View different traineeships available
- Submit an online application
- Perform online payment
- Get their seat confirmed for an onsite training course (with the expert healthcare practitioners)

The solution also enabled the client to assign an admin user role, who can review the applications and then either reject or approve them.

Smart IMS was involved in all the phases of software development life cycle, including:

- Requirement gathering and documentation
- Mockup designing
- Development
- Testing and deployment

Tools and technologies used in this project include:



■ **Benefits Delivered**



Better time management and business process efficiency



Increase opportunities for business growth and expansion



Enabled end users to seamlessly view and apply to the traineeships



Probable addition of a personal dashboard in phase 2 of the implementation



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